Installing J-Admin in Win7 64-bit environment

Using Java's 64-bit application does NOT work with JAdmin. You don't want to download it from Oracle's website.

1) Make sure the user logged in has the administrator privileges
2) Second, incase JAdmin (CognitiveTPG Printer Administrator) has been installed before, then, uninstall JAdmin using the following steps –
   a) Uninstall "CognitiveTPG Printer Administrator" via "Add or Remove Programs"
   b) Goto "C:\Users\<username logged in>\AppData\LocalLow\Sun\Java\Deployment\cache" and delete the "6.0" folder. This is a hidden folder. Make sure you change your viewing settings to allow for the view of hidden folders and files*
3) Install Java 32 bit –
   a) Goto URL - http://www.oracle.com/technetwork/java/javase/downloads/jre-6u29-download-513650.html
   b) Can click on any of the following two options -
      a. Windows x86 Online 0.87 MB   jre-6u29-windows-i586-iftw.exe
      b. Windows x86 Offline 16.12 MB   jre-6u29-windows-i586.exe
4) Install Jadmin (CognitiveTPG Printer Administrator) 64 bit version from the following URL – http://jadmin.cognitive.com/

After downloading it might take at least couple of minutes for the Application window to show up.

* To view hidden files:
1) Click on Start then Help and Support
2) Type Hidden files and press Enter
3) Follow the steps to show hidden files